



The University College of the North (UCN), in partnership with Dale Carnegie Manitoba, are pleased to offer the

## Dale Carnegie Course: Effective Communications & Human Relations

**Dates: March 1 - 3, 2022 : 8:30am – 4:30pm**

### Who Should Attend?

Professionals at all levels who wish to optimize their performance, lead with conviction, and positively affect the bottom line. New leaders that want skills to learn how to retain employees.

### Learn How To:

- Build trust and persuade people to action
- Project an enthusiastic attitude
- Communicate logically, clearly, and concisely
- Energize and engage listeners
- Communicate more confidently
- Create a safe and caring environment
- Manage stress and minimize worry
- Strengthen relationships
- Give constructive feedback that empowers others
- Encourage positive thinking
- Identify and reward successes
- Commit to continuous improvement
- Use a proven process to recall names and facts

### What is Dale Carnegie Training?

For over 100 years, we've helped companies of all sizes generate revenue, increase productivity and reduce costs by revealing their bright and resourceful workforce. Together, we'll set your team in motion and help your entire organization reach new heights, powered by the unique talents of your employees.

At Dale Carnegie, we invigorate your employees by drawing out their natural strengths, building the courage and confidence they need to take command of their role and achieve the unexpected.

As we help them excel, your employees will gain the trust and respect of the people around them, creating a culture that works harder for you at all levels of your organization. With more support, your team can take the lead in putting their ideas into action more efficiently, increasing their performance, along with your company's, by working smarter at every step.

## **Attend Face to Face (Location: Thompson or The Pas; TBD) or stream into virtual classes if you can't join in person**

Face to Face location in either The Pas or Thompson to be determined. For those that attend virtually, handouts and meeting login information will be emailed to registered virtual students by the instructor and students must have a laptop with reliable internet capable of connecting to Zoom training with use of microphone and video.

**Course Cost: \$2,195 (plus \$109.75 GST)**

**\*\* Deadline to register & make payment arrangements is February 8, 2022 \*\***

**Employers can apply for reimbursement up to  
\$2,500 per employee up to a maximum of \$75,000.**

**Visit: [www.retrainmanitoba.com](http://www.retrainmanitoba.com)**

The fee must accompany the registration form in order for your seat to be held. Pay by cash, check, Purchase Order, ATI, TAN, MasterCard/Visa. Courses are subject to cancellation due to insufficient enrolment. Refund Policy: 100% refund will be issued if course is cancelled by UCN. If student wishes to withdraw, a refund will be issued providing the original receipt and voluntary withdrawal form are submitted to UCN 20 business days prior to first day of class.

**To register or for further information; Contact:**

**Bonnie @ 204.307.0210 - [blederhaus@ucn.ca](mailto:blederhaus@ucn.ca)**

**We can also book a customized delivery for your team!**

***Effective November 1, 2021 all students must be fully vaccinated to attend training.  
Proof of vaccination will be required to enter UCN facility. Masks are mandatory.***

**Further information and course offerings can be found at [ucn.ca/cis](http://ucn.ca/cis)**



University College of the North

**EDUCATION &  
PROFESSIONAL  
DEVELOPMENT**

